



June 24, 2021

To Faculty, Staff, and Students:

I am pleased to announce the appointment of Assistant Vice President Susan Gross and Assistant Vice President Sara Klein to serve as co-leaders of the Division of Enrollment Management and Student Affairs (EMSA) as of July 1, 2021. Ms. Gross and Dr. Klein have willingly and graciously agreed to assume this additional responsibility on an interim basis until the university successfully completes a search for a new Vice President for Enrollment Management and Student Affairs in the fall.

Both Stevens veterans, Ms. Gross and Dr. Klein have been instrumental in the achievements and progress of the Division of Enrollment Management and Student Affairs.

Ms. Gross, Assistant Vice President for Enrollment Management, has cultivated collaborative admissions and financial aid teams in support of Stevens' goals of excellence and student-centricity to achieve enrollment goals and revenue targets, leading to record-breaking admissions achievements including in class size, diversity and academic profile. Ms. Gross transformed financial aid operations and processes to maintain compliant and timely financial aid delivery and successfully led the university through a multi-year Federal Title IV program review. In addition, she led the implementation of financial aid software to bolster compliance, communication, student self-service, and to integrate with the Slate CRM to provide a seamless experience for incoming students and families. She also serves as a functional team lead for Workday Student.

Dr. Klein, Assistant Vice President for Student Affairs, leads a large team that includes the Dean of Students, Community Standards and Title IX, Student Life, Residential and Dining Services, Residential Education, the Career Center, STEP, Student Health Services, Counseling and Psychological Services, Disability Services and Wellness Education. Dr. Klein has also played a critically important role in numerous student-centric initiatives and has been a key contributor in managing COVID-19 campus precaution measures for students. She led the Student Affairs offices to reinvigorate existing traditions and programs and create new student experiences focused on a shared sense of community and Stevens pride. She also established support services for populations of students who are underrepresented at Stevens and enhanced institutional efforts to support and respond to student mental health and wellness concerns, including an overhaul of the counseling model, the creation of an Office of Disability Services and an Office of Wellness Education.

During the interim period, Ms. Gross and Dr. Klein will oversee several other units within the Division of Enrollment Management and Student Affairs that previously reported to Vice President Marybeth Murphy including Athletics, Student Accounts and University Events.

Please join me in expressing appreciation to Ms. Susan Gross and Dr. Sara Klein for their selfless dedication to our students and to Stevens and for their spirit of collaboration and leadership during this interim period. I am confident that our community will do all we can to assist them as they take on these new roles.

*Per aspera ad astra,*



Nariman Farvardin  
President

