

Frequently Asked Questions

Do I need to have Stevens Insurance to visit the Health Center? The only requirement to visit the Stevens Health Center is that you are a currently enrolled student. When you visit the Health Center you do not need to bring your insurance card.

Are appointments required to see a health professional? Appointments are not required to visit the Health Center. You are seen on a “first come, first served” basis.

What happens if I get sick or injure myself when the Health Center is closed? If you are injured or ill when the Health Center is closed and you feel that you need medical attention, you can contact the Campus Police at 201-216-5105 and request a transport to the emergency room of Hoboken University Medical Center. Depending upon the circumstance, you can always dial “911” to request an ambulance for assistance.

How can I be sure that my information is confidential when I visit the Health Center? Information in your medical record is strictly confidential. No information will be released to families, faculty, administrators, insurance companies, or anyone else, WITHOUT YOUR WRITTEN PERMISSION. Your parents will not be contacted when you make an appointment. If you are 18 years old and your parents wish to discuss your medical care or to confirm your use of the Health Center, you will have to give written permission to the staff of the Health Center before that can happen. The only exceptions are:

- If suicide or homicide is threatened
- If you are in a **life-threatening** condition, medical information will be released to the professionals who are providing care, or to others on a need to know basis. Exception: HIV status will not be released.
- If we are requested by law for some communicable diseases or by a subpoena. Immunization status must be available to Stevens officials and state inspectors to comply with N.J. law.

Will my parents be notified if I make an appointment? If students are over 18 years of age, it means that we cannot tell you about their health care unless we have written permission from them. At times, this distresses parents and families, but that is the law, and we must abide by it. If your student tells you about an illness, please encourage your student to sign a release if you want more information. We will be happy to discuss the situation with you when we have written permission to do so. If your student refuses to do so, there is nothing we can do unless they are in a life-threatening condition. If this happens, we will notify the Dean of Student Life or the

hospital, who will call you immediately. Please make sure that your emergency contact numbers are current.

What are the hours for the Health Center?The Health Center is open Monday, Tuesday, Wednesday and Friday from 9:00am until 4:00pm. and Thursday from 9:00am until 7:00pm. We are located on the ground floor of Jacobus Hall. The campus physician is available on Mon., Tues., and Weds. from 1:00pm until 4:00pm, Thurs. from 4:00pm until 7:00pm and on Fri. 1:30pm until 3:30pm.

I'm worried about the health of my friend. What can I do to get them seen? If you are worried about the health of a friend, you can come to the Health Center and speak to a health professional.

If I'm not feeling well, can I get a note for my Professor that excuses me from class?

Students are encouraged to correspond directly with faculty as soon as possible regarding any illnesses or injuries that may result in absenteeism from class. The Health Center does not give permission for students to miss class. For significant, prolonged illnesses the Health Center may provide verification that the student was seen at the Health Center. The Dean of Undergraduate Academics will The student must sign an Authorization to Disclose Health Information form available at the Health Center prior to health service staff discussing any student illnesses with faculty. The student should inform the faculty person that they can call the Health Center to discuss the situation.

Can I keep my prescription medications in my room?

Yes.